

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|--|----------|------------------|---------|------------------|
| S43 | 1 | 379/265.09 and (((contact or call) near center) or acd) and protocol near stack and call near2 process\$5 and (client or customer or user or party or subscriber) with protocol near stack.clm. | US-PGPUB | OR | ON | 2008/01/21 17:22 |
| S44 | 7 | protocol near stack and agent with stack and client with protocol near stack and call near3 process\$5 and call and agent and client.clm. | US-PGPUB | OR | ON | 2008/01/21 17:32 |
| S45 | 1 | spawn\$5 near4 (ongoing or on-going or existing or established) near2 (call or communication or connection) and (agent or operator).clm. | US-PGPUB | OR | ON | 2008/01/21 17:31 |
| S46 | 0 | 379/265 and spawn\$5 near4 (ongoing or on-going or existing or established) near2 (call or communication or connection) and (agent or operator).clm. | US-PGPUB | OR | ON | 2008/01/21 17:32 |
| S47 | 1 | 379/265.09 and protocol near stack and agent with stack and client with protocol near stack and call near3 process\$5 and call and agent and client.clm. | US-PGPUB | OR | ON | 2008/01/21 17:34 |
| S48 | 0 | continu\$8 near4 scan\$7 near4 read\$6 with (idl\$5 or avail\$7) near5 stack near2 location near5 protocol near2 stack with received near3 calls with determin\$6 near3 type near2 call and select\$6 near4 (agent or operator) with type near2 call and independent\$5 near2 spawn\$5 near3 call near2 processing near2 application with determin\$6 near3 type near2 call with select\$6 near4 (agent or operator) same first near protocol same second near protocol.clm. | US-PGPUB | OR | ON | 2008/01/21 17:52 |

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|-----|---|---|----------|----|----|------------------|
| S49 | 0 | private near2 (network or system) and public near2 (network or system) and continu\$8 near4 scan\$7 near4 read\$6 with (idl\$5 or avail\$7) near5 stack near2 location near5 protocol near2 stack with received near3 calls with determin\$6 near3 type near2 call and select\$6 near4 (agent or operator) with type near2 call and independent\$5 near2 spawn\$5 near3 call near2 processing near2 application with determin\$6 near3 type near2 call with select\$6 near4 (agent or operator) same first near protocol same second near protocol.clm. | US-PGPUB | OR | ON | 2008/01/21 17:53 |
| S50 | 0 | continu\$8 near4 scan\$7 near4 read\$6 with (idl\$5 or avail\$7) near5 stack near2 location near5 protocol near2 stack with received near3 calls with determin\$6 near3 type near2 call and select\$6 near4 (agent or operator) with type near2 call and independent\$5 near2 spawn\$5 near3 call near2 processing near2 application with determin\$6 near3 type near2 call with select\$6 near4 (agent or operator) and first near protocol same second near protocol.clm. | US-PGPUB | OR | ON | 2008/01/21 17:53 |
| S51 | 0 | continu\$8 near4 scan\$7 near4 read\$6 with (idl\$5 or avail\$7) near5 stack near2 location near5 protocol near2 stack with received near3 call and determin\$6 near3 type near2 call and select\$6 near4 (agent or operator) with type near2 call and independent\$5 near2 spawn\$5 near3 call near2 processing near2 application with determin\$6 near3 type near2 call with select\$6 near4 (agent or operator) and first near protocol same second near protocol.clm. | US-PGPUB | OR | ON | 2008/01/21 17:53 |

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|-------|------|---|--------------------|------------------|---------|------------------|
| S4 | 10 | call near type with (chat\$5 or voip or (web\$6 near page)) and call and type and (agent or operator) | USPAT | OR | ON | 2005/07/08 15:29 |
| S6 | 7 | 379/265 and spawning and type near2 call | USPAT | OR | ON | 2005/07/08 15:24 |
| S7 | 7 | spawn\$5 near3 (route or routing) and agents | USPAT | OR | ON | 2005/07/08 15:27 |
| S12 | 2 | protocol near stack near2 agent and client near2 protocol near stack and first near protocol and second near protocol and agent and client | USPAT | OR | ON | 2006/05/18 10:50 |
| S13 | 1 | protocol near stack near2 agent and client near2 protocol near stack and first near protocol and second near protocol and agent and client and scan\$6 | USPAT | OR | ON | 2006/05/18 10:51 |
| S29 | 2 | continuous\$5 near2 scan\$5 near2 idl\$6 with call\$5 and scan\$5 and idle and protocol and continu\$7 and type and determin\$5 | USPAT | OR | ON | 2006/05/18 11:15 |
| S31 | 8 | spawn\$5 near4 (ongoing or on-going or existing or established) near2 (call or communication or connection) and (agent or operator) | US-PGPUB; USPAT | OR | ON | 2008/01/21 17:31 |
| S33 | 2 | call near2 processing near2 application and spawn\$5 and agent and creat\$5 and protocol and stack and (private or internet) and (independ\$6 or individu\$6) and application and call near2 processing | US-PGPUB; USPAT | OR | ON | 2006/12/07 14:16 |
| S34 | 0 | 379/265 and spawn\$5 near4 (ongoing or on-going or existing or established) near2 (call or communication or connection) and (agent or operator) | US-PGPUB; USPAT | OR | ON | 2006/12/07 14:52 |
| S35 | 0 | 379/265 and spawn\$5 near4 (ongoing or on-going or existing or established) near2 (call or communication or connection) and (agent or operator) | US-PGPUB; USPAT | OR | ON | 2008/01/21 17:32 |
| S36 | 4 | protocol near stack and agent with stack and client with protocol near stack and process\$5 near3 call and call near2 type | US-PGPUB; USPAT | OR | ON | 2007/06/24 16:31 |
| S37 | 34 | ((contact or call) near center) or acd) and protocol near stack and call near2 process\$5 and (client or customer or user or party or subscriber) with protocol near stack | US-PGPUB; USPAT | OR | ON | 2007/06/24 17:54 |

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|-----|------|--|--------------------|----|----|------------------|
| S39 | 21 | protocol near stack and agent with stack and client with protocol near stack and call near3 process\$5 and call and agent and client | US-PGPUB; USPAT | OR | ON | 2008/01/21 17:23 |
| S40 | 1 | 379/265.09 and protocol near stack and agent with stack and client with protocol near stack and call near3 process\$5 and call and agent and client | US-PGPUB; USPAT | OR | ON | 2007/06/24 17:54 |
| S41 | 1 | 379/265.09 and (((contact or call) near center) or acd) and protocol near stack and call near2 process\$5 and (client or customer or user or party or subscriber) with protocol near stack | US-PGPUB; USPAT | OR | ON | 2008/01/21 17:22 |
| S42 | 1055 | michael near2 peters.in. | US-PGPUB; USPAT | OR | ON | 2008/01/21 17:22 |